

Substitute for form 1449A/PTO (Modified by BSTZ 6/3/99) Information Disclosure Statement By Applicant (Use Several Sheets if Necessary)	Atty Docket No.	Application No.:
	04704.P012	09/764,021
	Applicant:	
	Steven Lurie	
	Filing Date	Group
January 16, 2001	Not Yet Assigned	

U.S. Patent Documents

Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub-class	Filing Date
	A	6,064,978	5/16/2000	Gardner, et al.			6/24/97
	B	6,046,762	4/4/2000	Sonesh, et al.			4/1/97
	C	6,029,141	2/22/2000	Bezos, et al.			6/27/97
	D	6,026,400	2/15/2000	Suzuki			2/11/98
	E	5,911,132	6/8/1999	Sloane			10/14/97
	F	5,860,068	1/12/1999	Cook			12/4/97
	G	5,619,991	4/15/1997	Sloane			4/15/97
	H	5,497,502	3/5/1996	Castille			2/14/94

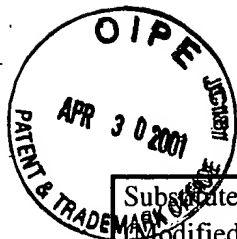
Foreign Patent or Published Foreign Patent Application

Examiner Initial	No.	Document No.	Publication Date	Country or Patent Office	Class	Sub-class	Translation	
							Yes	No
	I	JP409319812a	12/12/1997	Japan				
	J	JP409233441a	09/05/1997	Japan				
	K	WO 98/04061	01/29/1998	World				
	L	WO 98/38558	09/03/1998	World				
	M	WO 98/13765	04/02/1998	World				
	N	WO 98/02835	01/22/1998	World				
	O	WO 97/05733	02/13/1997	World				

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Examiner Initial	No.	Author, Title, Date, Place (e.g. Journal) of Publication
	P	"USA Global Link Brings Interactively to Internet Shopping," Business Wire October 1998.
	Q	"Lucent Technology and Netscape Team to Deliver Lucent Ecommerce Solutions," Business Wire, September 1998.
	R	"TriNet's 'Help Me, I'm Stuck' Internet Voice Button Service Pushes Web Pages to Online Users," Business Wire, September 1998.
	S	Tehrani, Rich, "e-Rip Van Winkle and the 60-Second Nap," Call Center Solution, Vol. 18, No. 2, pgs. 16(3) 3/1998.
	T	"NetCall Internet Call-Buttons Enhance E-Commerce Customer Service and Sales," PR Newswire, page 7431, August 1999.
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Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication.



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Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub-class	Filing Date
	A	5,819,271	10/06/1998	Mahoney, et al.			
	B	5,819,267	10/06/1998	Uyama			
	C	5,819,092	10/06/1998	Ferguson, et al.			
	D	5,812,769	09/22/1998	Graber, et al.			
	E	5,809,119	09/15/1998	Tonomura, et al.			
	F	5,797,221	08/11/1998	Egendorf			
	G	5,778,367	07/07/1998	Wesinger, Jr., et al.			
	H	5,768,521	06/16/1998	Dedrick			
	I	5,745,681	04/28/1998	Leyne, et al.			
	J	5,740,231	04/14/1998	Cohn, et al.			

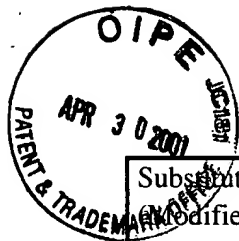
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Other Documents

Examiner Initial	No.	Author, Title, Date, Place (e.g. Journal) of Publication
(W)	L	Connecting to On-Line Car Shoppers: Auto Sellers Use NetCall Internet Call-Button Technology to Turn 'Clicks' into Interactive Sales," PR Newswire, page 4089 July 1999.
(W)	M	Ellen Greenblatt, "Have you ever wondered...", Datamation, October 1997, pg. 126.
(W)	N	Kiyoski Kabeya et al., "A New Teleconsultation Terminal System Using ISDN", NTT Review, July 1991, pgs. 37-43.
(W)	O	GB 2329046 A (MITEL) See whole document.
(W)	P	Davey, Tom, "Wheeling and Dealing Online," PC Week, Vol. 13, No. 45, pgs 1, 129 November 1996.
(W)	Q	Collett, Stacy & Julia King, "Why Online Browsers Don't Become Buyers," ComputerWorld, Vol. 33, No. 48, pg. 14 November 1999.
(W)	R	Information about Expertcity.com retrieved from the Internet [URL: http://www.expertcity.com] on November 6, 2000.
	S	"Rent-An-Expert On the Web," Information Week, pg. 75, September 1999.
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Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub-class	Filing Date
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	B	5,721,763	02/24/1998	Joseph, et al.			1/31/96
	C	5,718,247	02/17/1998	Frankel			5/30/96
	D	5,717,860	02/10/1998	Graber, et al.			9/20/95
	E	5,715,314	02/03/1998	Payne, et al.			10/24/94
	F	5,712,979	01/27/1998	Graber, et al.			9/20/95
	G	5,710,887	01/20/1998	Chelliah, et al.			8/29/95
	H	5,694,549	12/02/1997	Carlin, et al.			3/3/94
	I	5,634,012	5/27/1997	Stefik, et al.			11/23/94
	J	4,723,283	02/02/1988	Nagasawa, et al.			06/20/86

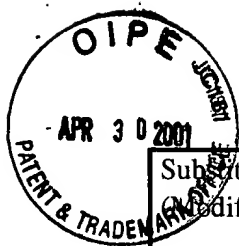
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Other Documents

Examiner Initial	No.	Author, Title, Date, Place (e.g. Journal) of Publication
(3)	L	Connecting to On-Line Car Shoppers: Auto Sellers Use NetCall Internet Call-Button Technology to Turn 'Clicks' into Interactive Sales," PR Newswire, page 4089 July 1999.
(3)	M	Ellen Greenblatt, "Have you ever wondered...", Datamation, October 1997, pg. 126.
(3)	N	Kiyoski Kabeya et al., "A New Teleconsultation Terminal System Using ISDN", NTT Review, July 1991, pgs. 37-43.
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(3)	P	Davey, Tom, "Wheeling and Dealing Online," PC Week, Vol. 13, No. 45, pgs 1, 129 November 1996.
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(3)	R	Information about Expertcity.com retrieved from the Internet [URL: http://www.expertcity.com] on November 6, 2000.
(3)	S	"Rent-An-Expert On the Web," Information Week, pg. 75, September 1999.
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Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub-class	Filing Date
	A	6,055,513	04/25/2000	Katz, et al.			3/11/98
	B	5,999,609	12/07/1999	Nishimura			4/4/97
	C	5,987,430	11/16/1999	Van Horne, et al.			8/28/97
	D	5,974,141	10/26/1999	Saito			10/18/96
	E	5,878,130	03/02/1999	Andrews, et al.			4/28/98
	F	5,842,212	11/24/1998	Ballurio, et al.			3/5/96
	G	5,832,523	11/03/1998	Kanai, et al.			8/30/96
	H	5,809,145	09/15/1998	Slik, et al.			6/28/96
	I	5,675,734	10/07/1997	Hair			2/27/96
	J	5,619,570	04/08/1997	Tsutsui			10/8/93

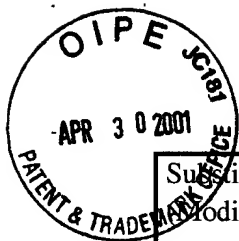
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(W)	L	"Expertcity.com Launches Premier Online Marketplace for Expert Services," PR Newswire, August 1999.
(W)	M	Information about Keen.com retrieved from the Internet [URL: http://www.keen.com] on October 24, 2000.
(W)	N	Chris Ott, "Making Good on the Information Economy", Denver Business Journal, December 17, 1999.
(W)	O	Michael Rogers et al., "Experts abound at New Web Sites", Library Journal, March 1, 2000, pgs. 22-24.
(W)	P	"SurfBrains.com: Brains online save time & money" M2 Presswire, July 11, 2000
(W)	Q	Cynthia Hodgson, "Online Expert Databases & Services", Econtent, December 1999, pgs. 48-53.
(W)	R	Michael Kanellos, "Do You Want to Know the Meaning of Life?" Computer Reseller News, March 3, 1997, pgs. 72-74.
(W)	S	"Applying Technology News", Accounting Technology, Feb./Mar. 1997 pg. 14.
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Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub-class	Filing Date
	A	5,557,677	09/17/1996	Prytz			12/14/94
	B	4,677,434	06/30/1987	Fascenda			10/17/84
	C	5,982,863	11/09/1999	Smiley, et al.			8/27/97
	D	5,940,471	08/17/1999	Homayoun			10/4/96
	E	5,914,951	06/22/1999	Bentley, et al.			4/16/96
	F	5,893,077	04/06/1999	Griffin			8/23/95
	G	5,884,282	03/16/1999	Robinson			4/9/98
	H	5,884,272	03/16/1999	Walker, et al.			9/6/96
	I	5,884,032	03/16/1999	Bateman, et al.			9/25/95
	J	5,870,744	02/09/1999	Sprague			6/30/97

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(m)	L	"Information for sale: commercial digital reference and AskA services", Virtual Reference Desk, 20 September 1999 at www.vrd.org/AskA/commAskA.html
(w)	M	EXP.com web-site at www.exp.com
(w)	N	ExpertCity web-site at www.Expertcity.com
(w)	O	The web-site at www.experts-exchange.com
(w)	P	Electronic Emissary at www.tapr.org/emissary .
(w)	Q	The web-site at www.allexperts.com
(w)	R	The Voice of Technology, Credit World, pgs. 20-23, July 1994.
(w)	S	Peline, Jeff, "Net Firm to Connect Users By Phone," CNET News.com [retrieved from http://news.cnet.com on October 24, 2000.
(w)	T	"Keen.com Launches First Live Answer Community," Press Release retrieved from http://www.keen.com on October 24, 2000.
(w)	U	Healey, Jon, "From A to Z, You Can Sell Advice Online," Mercury News [retrieved from http://www.O.mercurycenter.com on October 24, 200]
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Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub-class	Filing Date
	A	5,864,871	01/26/1999	Kitain, et al.			1/28/97
	B	5,862,223	01/19/1999	Walker, et al.			1/24/96
	C	5,850,433	12/15/1998	Rondeau			5/1/96
	D	5,825,876	10/20/1998	Peterson, Jr.			2/12/96
	E	5,825,869	10/20/1998	Brooks, et al.			4/23/96
	F	5,602,905	01/11/1997	Mettke			1/23/95
	G	5,555,298	09/10/1996	Jonsson			2/16/93
	H	5,539,735	07/23/1996	Moskowitz			12/28/94
	I	5,537,314	07/16/1996	Kanter			2/23/95
	J	5,359,508	10/25/1994	Rossides			5/21/93

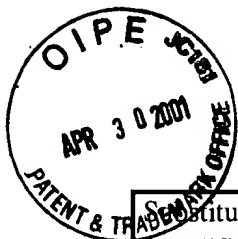
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							Yes	No
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Other Documents

Examiner Initial	No.	Author, Title, Date, Place (e.g. Journal) of Publication
(w)	L	Menn, Joseph, "An Expert? There's Now a Home for You on the Internet/" Los Angeles Times [retrieved from http://www.denverpost.com on October 24, 2000]
(w)	M	"Walker Digital Issued Landmark U.S. Patent No. 5,862,223 for Global Internet Marketplace for Experts", Business Wire, January 26, 1999.
(w)	N	Qcircuit Web Site (www.qcircuit.com)
(w)	O	Infomarkets.com Web Site (www.infomarkets.com)
(w)	P	Intellect Exchange Web Site (www.intellectexchange.com)
(w)	Q	Answers.com Web Page (www.answers.com)
(w)	R	A New Teleconsultation Terminal System Using ISDN, NTT Review, July 1991, pg. 37
(w)	S	MiniPay: Charging Per Click on the Web, CNISDN, 197 Vol. 29, pg. 939.
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	A	5,347,632	09/13/1994	Filepp, et al.			7/28/89
	B	5,325,424	06/28/1994	Grube			5/10/93
	C	5,319,542	06/07/1994	King, Jr. et al.			9/27/90
	D	5,290,197	12/31/1996	Chen, et al.			4/4/95
	E	5,148,474	09/15/1992	Haralambopoulos, et			8/21/91
	F	4,751,669	06/14/1988	Sturgis, et al.			4/4/85
	G	6,058,379	05/02/2000	Odom, et al.			7/11/97
	H	6,035,021	03/07/2000	Katz			6/7/95
	I	6,026,148	02/15/2000	Dworkin, et al.			5/28/97
	J	6,014,644	01/11/2000	Erickson			5/28/97
	K	5,991,394	11/23/1999	Dezonno, et al.			3/5/98
	L	5,924,082	07/13/1999	Silverman, et al.			6/7/95
	M	5,907,677	05/25/1999	Glenn, et al.			8/23/96
	N	5,835,896	11/10/1998	Fisher, et al.			3/29/96
	O	5,724,424	03/03/1998	Gifford			11/29/95
	P	5,638,432	06/10/1997	Wille, et al.			4/20/95
	Q	5,819,285	10/06/1998	Damico, et al.			9/20/1995
	R	5,734,961	03/31/1998	Castille			12/22/95
	S	5,058,152	10/15/1991	Solomon, et al.			12/12/89
	T	4,631,428	12/23/1986	Grimes			10/26/84

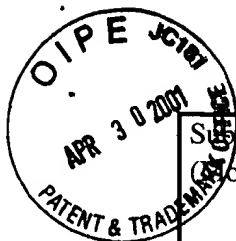
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(w)	A	5,890,138	03/30/1999	Godin, et al.			8/26/96

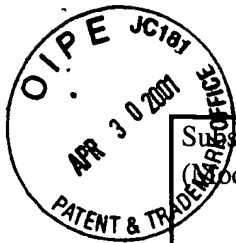
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(w)	C	Caring for Customers: Real-time text chat and telephony provide personalized customer support and turn queries in to sales leads, Internet World Media, September 1999.
(w)	D	Kiyoshi Kabeya, Akihiro Tomihisa and Sueharu Miyahara, "A New Teleconsultation Terminal System Using ISDN< "NTT Review, Vol. 3, No. 4, July 1991, pgs. 37-43.
(w)	E	Masahiko Hase, Shuji Kawakubo and Mineo Shoman, "Advanced Videophone System Using Synchronized Video Filing Equipment," NTT Review, Vol. No. 4 July 1991, pgs. 29-36.
(w)	F	Franco Mercalli and Roberto Negrini, "TheESSAI Teleshopping System: An Example of a Broadband Multimedia Application," Publication No. 0-7803-1820-X/94, IEEE, 1994, pgs. 572-576.
(w)	G	Abhaya Asthana and Paul Krzysanowski, "A Small Domain Communications System for Personalized Shopping Asistance," Proceedings of ICPWC'94, Publication NO. 0-7803-1996-6/94, IEEE, 1994, pgs. 199-203.
(w)	H	Linda Littleton, "Meet the Shadowy Future," Proceedings ACM SIGUCCS User Services Conference XXII, Ypsilanti, Michigan October 16-19, 1994, pgs. 205-210.
(w)	I	L.F. Ludwig and D.F. Dunn, "Laboratory for Emulation and Study of Integrated and Coordinated Media Communication," Conference on Office Information Systems, March 23-25, 1988. Sponsered by ACM SIGOIS and IEECS TC-OA in cooperation with IFIP W.G. 8.4, pgs. 283-291.
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	A	6,026,087	02/15/2000	Mirashrafi, et al.			03/14/97

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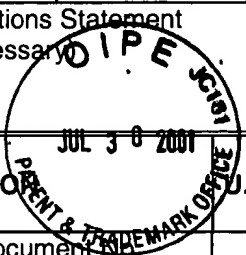
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
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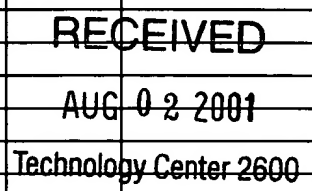
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(W)	C	E.J. Addeo, A.B. Dayao, A.D. Gelman and V.F. Massa, "An Experimental MultiMedia Bridging System," Frontiers in Coomputer Communications Technology, Computer Communications Review, Vol. 17, No. 5, August 11-13, 1987, pgs. 236-243.
(W)	D	ISDN Tutorial: Definitions, http://www.ralphb.net/ISDN/defs.html , printed on April 21, 2000.
(W)	E	ISDN Tutorial: Interfaces, http://www.ralphb.net/ISDN/ifaces.html , printed on April 21, 2000.
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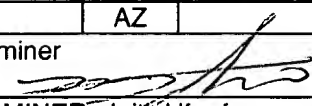


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AQ						
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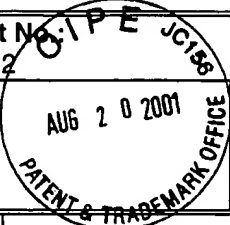
FOREIGN PATENT DOCUMENTS							
No.		Document No.	Date	Country	Class	Sub-Class	Trans-lation

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)		
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	AS	
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Form PTO-1449 (Modified)		Atty Docket No. 004704.P012		Serial No.: 09/764,021	
List of Patents and Publications Statement (Use several sheets if necessary)				Applicant: Steven Lurie	
				Filing Date: 1/16/01	

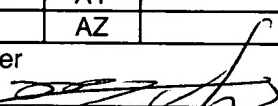


REFERENCE DESIGNATION			U.S. PATENT DOCUMENTS			
Examiner Initials	Document No.	Class	Sub-Class	Filing date if appropriate		
W	AA	4,577,065				
W	AB	5,361,295				
W	AC	5,058,152				
W	AD	4,847,890				
W	AE	5,369,694				
W	AF	6,175,619				
W	AG	5,768,348				
W	AH	6,011,794				
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W	AJ	6,192,050				
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W	AO	5,619,725				
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FOREIGN PATENT DOCUMENTS							
No.	Document No.	Date	Country	Class	Sub-Class	Trans-lation	

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Complete if Known

Application Number	09/764,021
Filing Date	01/16/2001
First Named Inventor:	Lurie
Art Unit	2642
Examiner Name	Not yet

Sheet 1	of	1	Attorney Docket Number	4704.P012
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U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)				
(w) ↓ (w)		US-	6,404,864 B1	06-11-2002	Evslin, et al.	
		US-	6,310,941 B1	10-30-2001	Crutcher, et al.	
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		US-	5,453,352	09-26-1995	Tachibana	Technology Center 2600
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